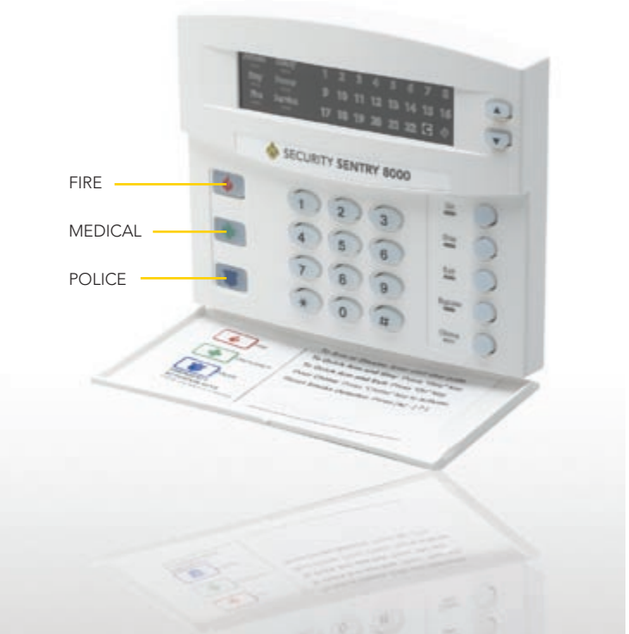
The freedom of increased peace of mind

Having a monitored alarm ensures you will also be notified of any technical problems with your alarm as soon as they occur. Daily reports from the monitoring station will inform us of problems experienced with your system such as a failure to perform a weekly test, a low battery or the lack of supervision by a sensor. We will contact you immediately to ensure the situation is rectified prior to it becoming a significant problem.



It's easy to have your home alarm system monitored.

The skills and knowledge of our licensed RAC Security staff, combined with the high level of service you have come to expect from the RAC, mean you can trust us to monitor your home security alarm system and provide you with added peace of mind.*

For more information call 1300 360 504, email security@rac.com.au, log onto rac.com.au or visit any of the RAC branches.

RAC Security Services (WA) Pty Ltd,
253 Balcatta Rd, Balcatta

Opening Hours:
8:30am - 5pm, Monday – Friday

* Our ability to monitor your system is subject to an inspection by our qualified service technicians.

CD0180 - HS22 - 04/07

Metropolitan Branches

Booragoon:	Shop 312, Garden City Shopping Centre, Riseley Street
Carousel:	Shop 1098, Westfield Carousel Shopping Centre, Albany Highway
Mandurah:	Shop 112, Centro Mandurah Shopping Centre, Pinjarra Road
Morley:	Shop 1, Morley Market Shopping Centre, Bishop Street
West Perth: (Head Office)	832 Wellington Street
Whitfords:	Shop 15, Westfield Whitford City Shopping Centre, Corner Marmion & Whitfords Avenue

Enquiries

For all enquiries please call RAC Security on **1300 360 504**, visit rac.com.au or any of the RAC branches listed above.

RAC Security Services
ABN 44 096 235 200
Police Licence 23201

SECURITY
RAC members are happier

Alarm monitoring gives you added peace of mind.

SECURITY
RAC members are happier

What is a monitored home alarm system?

A monitored alarm system acts as a guardian while you're at home or away. All monitored alarm systems provided by RAC Security are linked to a Western Australian based monitoring station, which is staffed by professional security experts 24 hours a day, 365 days of the year. Alarm monitoring provides you with additional security and peace of mind because it ensures immediate action is taken when the alarm is activated. A monitored alarm system not only offers added protection from burglary, it also helps when you need to obtain emergency support in the event of a fire, medical or personal duress situation.

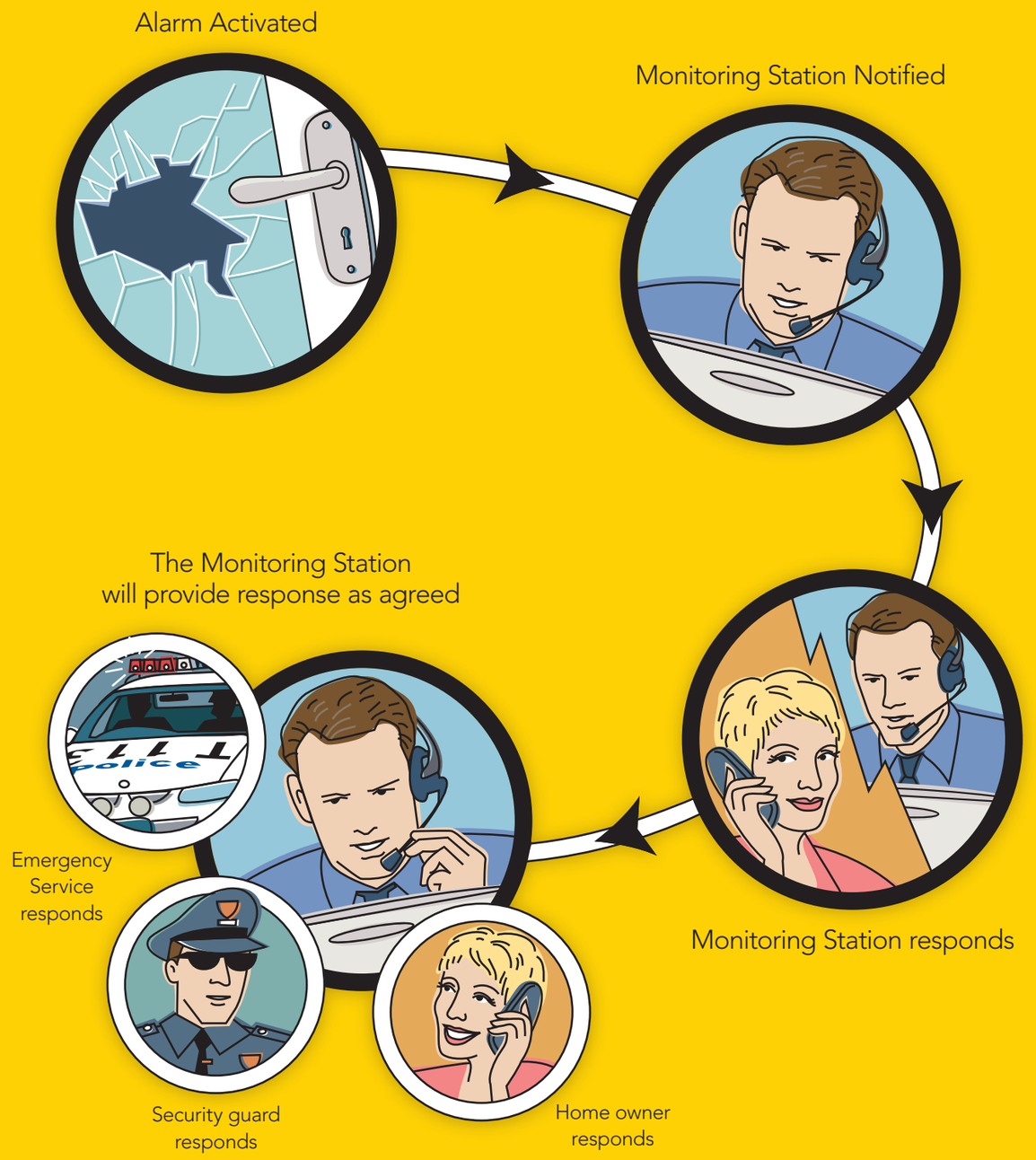
What events can be monitored?

RAC Security can provide monitoring for a wide range of events including:

- Burglary/Intruder Detection – When unauthorised access is detected.
- Duress/Medical Activation – Activated from a fixed button, a pendant being worn by you or a loved one, or from the code pad.
- Smoke/Fire Detection – Activated by smoke/fire when smoke detectors are linked to your security system.

How does the monitoring process work?

1. If the home security alarm is activated, the monitoring station is notified and will respond to the alarm.
2. The monitoring station can identify the location of the alarm activation and determine if there are multiple activations.
3. If one sensor is activated the monitoring station will contact you or your nominated contact person/s (progressively working their way through your list of nominated contacts) to advise you of the situation.
4. If the alarm detects multiple activations the monitoring station will immediately notify the appropriate emergency service and you or your nominated contact person/s.

Why use RAC Security monitoring service?

- Western Australian-based monitoring service on local time.
- Immediate action to your alarm being triggered.
- Access to emergency services – police, fire or ambulance, via monitoring station.
- Ability to monitor smoke detectors, providing further peace of mind.
- Optional guard call-out service as authorised by you.
- Discounts on home insurance.
- Discounts for RAC Members.