

# Get to know your security company.

If you're going to trust someone to protect your home and family, you should know a little about them. Here are some questions to ask about your security company before you purchase an alarm system.

## **How long has the company been operating?**

The RAC has been servicing the West Australian community for 100 years.

## **Is the company and its staff trustworthy?**

The RAC is one of Western Australia's most trusted companies. We only employ Police-licensed installers, technicians and locksmiths, and all of our alarm systems are manufactured to the highest possible quality control standards.

## **How long is the warranty on the security system?**

RAC offers a 4-year warranty on your alarm system panel and keypad and a 6-year warranty on all motion sensors. All workmanship comes with a 12-month warranty. In addition, all sensors we install are extremely stable and of commercial grade.

## **Is alarm monitoring optional?**

For maximum protection and peace of mind, we recommend that you have your alarm system monitored, but of course, it's completely optional. If you choose to finance your alarm system, you can bundle the cost of your alarm monitoring into the package.

## **If I do choose alarm monitoring, how long will my agreement be?**

Our alarm monitoring agreements are for a 12-month period.

## **Where is the monitoring station located?**

While some of our competitors run their monitoring services from the Eastern states, all RAC Security systems are monitored from a Grade 1A control room based in Perth, which means we're operating on WA time, and we're there when you need us.

## **How much is it all going to cost me?**

The cost of your alarm system may vary based on the size of your home, but with RAC Security, you're only paying for what you need. We will fully disclose to you all costs associated with our alarm systems. If we provide the finance for your system, we will disclose the interest rate and all application fees. We have no account keeping charges, administration fees or hidden costs.

Call us on 1300 360 504 or email [security@rac.com.au](mailto:security@rac.com.au) to arrange an obligation-free consultation with an RAC Security Consultant.



**SECURITY**  
RAC members are happier