

MEMBERSHIP



Membership  
has its own  
rewards.



RAC members are happier

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## Why RAC members are happier

When you join the RAC, you're becoming part of an organisation that exists purely for the benefit of its members. As a 'mutual organisation', we're not about making a profit - our aim is to provide valuable products and services to our members and the broader community. This means that profits generated by the RAC are reinvested back into improving the quality of our products and initiatives. So you can stay happy knowing that your membership is helping the Western Australian community.

## A story one century in the making

For over 100 years, we've been committed to the happiness of our members and the wider community.

In 1905, motoring enthusiasts gathered for their first meeting at Robert Strelitz's Fremantle home. Since then, we have maintained our strong links to the community and have remained dedicated to solving problems at a grass-roots level. The familiar yellow RAC Roadside Assistance Patrols, which have become an iconic part of Western Australian life on the roads, are just one example. Today, our members enjoy life with us, enjoying diverse services from security and finance to travel and insurance.

At every stage, one goal has remained - to continue to deliver on our promise that RAC members are happier.



# Welcome

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*Get discounts for shopping, holidays, loans, insurance, home renovations or car advice... and that's just the beginning.*

Welcome to the RAC. As a valued member you'll be rewarded with a number of exclusive member-only benefits, free advice and special offers that will make your shopping decisions a lot easier.

We understand that life can be busy. So to help, we'll provide you with a wide range of retailers and outlets, where you can show your RAC membership card to easily save time and money.

# Which member are you?

## TYPES OF MEMBERSHIP

### Roadside Assistance\*

When you purchase *Standard, Classic or Ultimate* RAC Roadside Assistance, you automatically become an RAC Roadside Assistance member. As an RAC Roadside Assistance member, you receive full access to the entire range of RAC products, services and benefits as well as peace of mind with RAC Roadside Assistance.



### Affiliate

Affiliate membership is available to people who want the exclusive member benefits, discounts, special offers and free advice, but don't need RAC Roadside Assistance.



### free2go

*free2go* is our RAC youth membership program for 17, 18 and 19 year olds. We aim to provide our younger members with all the help they need to get started behind the wheel. This three-year membership provides access to exclusive *free2go* member benefits, including discounts and free motoring advice. Best of all, Standard RAC Roadside Assistance is free for all 17 year olds and half price for 18 and 19 year olds. To find out more, check out [free2go.rac.com.au](http://free2go.rac.com.au)

### Red Card members\*\*

If you do not hold an RAC Roadside Assistance, Affiliate or *free2go* membership, but you hold an eligible RAC Insurance product, you are entitled to this membership and have access to a great range of benefits.

\*This is also referred to as Personal Vehicle Membership. Roadside Assistance Service is provided by RAC Motoring P/L MRB 723.

\*\*This is also referred to as RACI Membership.

# Your RAC membership card

The colour of your membership card refers to the amount of continuous years you've been an RAC member. Starting with a Blue card, colours progress up to Gold Life membership which is awarded to those who have held membership for 50 continuous years (Gold Life members also receive free Standard RAC Roadside Assistance).

Don't forget to keep your membership card handy so you can access all the great member benefits we have to offer.



**Gold Card**  
25 - 49 years



**Blue Card**  
0 - 4 years



**Gold Life Card**  
50+ years



**Bronze Card**  
5 - 9 years



**free2go**  
17-19 year old  
youth membership



**Silver Card**  
10 - 24 years



**Red Card**

# Benefits at a glance

General benefits	Page Number	Roadside Assistance	Affiliate	free2go	Red
Membership card	8-9	✓	✓	✓	✓
Member benefits	12	✓	✓	✓	✓
Exclusive entertainment discounts	12	✓	✓	✓	✓
Exclusive member events	12	✓	✓	✓	✓
<i>horizons</i> magazine	13	✓	✓	✓	✓
Young drivers	20-21	✓	✓	✓	✓
Community education	21	✓	✓	✓	✓
Your community	22-23	✓	✓	✓	✓
Voting rights	23	✓	X	X	X
<b>Motoring</b>					
Discounts on motor insurance	14	✓	✓	X	X
Free delivery and installation of your car battery	14	✓	✓	✓	✓
Free delivery of your marine battery	14	✓	✓	✓	✓
Free motoring advice	15	✓	✓	✓	✓
Free fault diagnosis	15	✓	✓	✓	✓
Discounts on vehicle servicing	15	✓	✓	✓	✓
<b>Travel</b>					
Discounts on maps and guides	16	✓	✓	✓	✓
Discounts on travel insurance <sup>†</sup>	16	✓	✓	✓	✓
Free driving holiday advice	16	✓	✓	✓	✓
International travel offers and advice	16	✓	✓	✓	✓
<b>Finance*</b>					
Discounted rate for personal and car loans	17	✓	✓	✓	✓
<b>Home</b>					
Discounts on home insurance	18	✓	✓	X	X
Discounts on home security	19	✓	✓	✓	✓

†ETI Australia Pty Ltd AFSL 245631 is the issuer of this product. It is important to read the PDS to see if the policy is right for you. \*Applicant must be 18 years of age or over.

# Member exclusive benefits

## Member benefits

Being an RAC member gives you access to a wide variety of member discounts and offers. Just show your RAC membership card at one of the many participating retailers in the worldwide *Show Your Card & Save®* program. Here are a few of the places where you can show your card and save:



For all terms and conditions please visit [rac.com.au](http://rac.com.au) and click on member benefits.

## Exclusive entertainment discounts

In addition, RAC members are also entitled to a wide range of entertainment discounts on movie tickets, including Gold Class and La Premiere, and Rottnest Ferry.

## Exclusive member events

Your membership gives you access to exclusive events, such as member only discount shopping days, invitations to movie screenings, concerts and exclusive seating at the Australia Day Skyworks.

Keep up to date with all the latest offers, savings and events at [rac.com.au](http://rac.com.au) and click on member benefits.



## horizons magazine

This informative, complimentary member magazine looks at state-related motoring issues, and includes regular columns on important issues such as road safety, travel, touring, entertainment and new car reviews. Also included in your bi-monthly edition of *horizons*, is *Attractions*. It includes a wide variety of discounts at participating retailers and special offers for your home, car and entertainment.



Keep an eye out for *Attractions* in your *horizons* magazine.

# Your motoring

## Discounts on motor insurance

Take comfort in knowing that RAC Motor Insurance is one of Western Australia's most trusted insurers.\* We offer car, caravan and motorcycle insurance. Plus RAC Roadside Assistance and Affiliate members receive up to 10% off RAC Motor Insurance. Call 13 17 03 to see how much you can save.

## Free delivery and installation of your car battery

If you require a new car battery, RAC will deliver and install it 24 hours a day, 7 days a week anywhere within the Perth metropolitan area. We offer a range of competitively priced, quality batteries that include up to a 3-year nationwide warranty.\*\* Call RAC Batteries on 13 11 11.

## Free delivery of your marine battery

If you require a new marine battery for your watercraft, RAC Batteries will deliver the new battery anywhere within the metropolitan area, 24 hours a day, 7 days a week. Call RAC Batteries on 13 11 11.

## Free motoring advice

RAC offers free motoring advice to members. For independent advice on topics relating to buying, selling and maintaining your vehicle, call the RAC Motoring Advice team on 13 17 03.

## Free fault diagnosis

If you have a fault with your car and you're not sure what it is, you can get it checked out by a qualified mechanic at RAC Auto Services. Members are entitled to one free fault diagnosis per year, to help diagnose minor mechanical or electrical faults on their nominated vehicle. To book a service, contact the RAC Motoring Advice team on 13 17 03.

## Discounts on vehicle servicing

At RAC Auto Services, we provide reliable, quality servicing and repairs you can trust. As an RAC member, you'll receive an exclusive discount on the labour component of your service. To make a booking at one of our eight workshops call 1300 797 078.

RAC Batteries is provided by RAC Motoring P/L MRB 723. RAC Auto Services is provided by RAC Automotive Services P/L MRB 935.  
\*Private Motor Vehicle drivers. RAC Insurance Pty Limited issues this product. Look at the PDS to see if the policy is right for you.  
\*\*3-year warranty only applies on Premium range.



# Your travel

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## A memorable travel experience

Our friendly, experienced RAC Travel consultants offer advice and will assist you in making the most of your holiday plans. Whether it's for flights, holiday packages, accommodation, discounted travel insurance\*, accessories, maps or guides, we have everything you need for a happy holiday. Visit your local Member Service Centre to speak to one of our friendly consultants.

\*ETI Australia Pty Ltd AFSL 245631 is the issuer of this product. Look at the Product Disclosure Statement ('PDS') to see if the product is right for you.

# Your finance

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## Personal loans at a great rate

As an RAC member you save 2% p.a. off the standard, non-member interest rate, plus substantially discounted establishment fees. You'll also be contacted within seven working hours to discuss your application. Visit your local Member Service Centre or [rac.com.au](http://rac.com.au) to find out more.

Applications subject to RAC Finance Limited lending criteria. Fees and charges may apply.



# Your home

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## Discounts on home insurance

From home and contents, to landlord's, renter's and personal valuables cover, RAC Home Insurance offers a comprehensive range of options. Plus RAC Roadside Assistance and Affiliate members receive up to 10%\* off RAC Home Insurance. Call 13 17 03 to see how much you can save.

\*The premium discounts are only available for 'non-strata residential' home building and contents policies. RAC Insurance Pty Limited issues this product. Look at the PDS to see if the policy is right for you.

## Discounts on home security

RAC members are entitled to great discounts on our range of RAC Security products. As Western Australia's largest domestic security provider, we offer fully monitored alarm systems, security screens, roller shutters, security film, locks and property marking. To arrange an obligation-free consultation, phone 1300 360 504 to speak to one of our friendly consultants.



# Young drivers

## Helping young drivers get on the road

The RAC is committed to helping the youth of Western Australia stay safe on the roads. We have developed a number of programs to assist our young and first time drivers with information, advice and assistance in getting them started with safe driving.

### **keys2drive**

The *keys2drive* program is an initiative that provides parents, supervisors, teachers and learner drivers with easy to read, detailed advice on every step involved in learning to drive and getting a driver's licence. Our *keys2drive* Driver Instructor Directory will help you take the worry out of choosing a driving instructor. To learn more, visit [keys2drive.rac.com.au](http://keys2drive.rac.com.au) or call our Community Education team on 9436 4471.

### **free2go**

We offer our *free2go* program to all 17, 18 and 19 year old drivers. *free2go* is a three-year membership program that provides free Standard RAC Roadside Assistance to 17 year olds and half price to 18 and 19 year olds. *free2go* members also receive great discounts on food, clothing, travel, car servicing and much more. To find out more visit [free2go.rac.com.au](http://free2go.rac.com.au)

### **Community Education**

This exciting initiative is designed to provide the Western Australian community with valuable and useful information on road, personal and community safety. We offer a range of free presentations and workshops suitable for all ages, from students to seniors. To book a presentation or to enquire please call our Community Education team on 9436 4471.



# Your community

As Western Australia's leading member organisation, we aim to make a positive difference to the people of Western Australia through investing in three key areas:

## Building safer communities

We respond to the needs of the Western Australian community and invest in a broad range of community services, including programs which aim to create safer roads, reduce crime and provide emergency assistance.

An example of this program is RAC Rescue 1 Helicopter.

## Growing stronger communities

We encourage and support initiatives which help to create a stronger, more vibrant community for all Western Australians to enjoy. We strive to make a positive contribution through our growing partnership program and our commitment to community education.

A few examples are the Community Education program, HotBed Ensemble, Aussie of the Month and the Western Australian Football Commission Volunteer and Club Development Program.

## Sustaining Western Australia's environment

We support a cleaner, greener Western Australia to protect our natural heritage for future generations. We're also proactively working to reduce our eco-footprint and we are committed to helping our members make more environmentally friendly lifestyle choices.

A few of the initiatives we're most proud of include the environmental design of RAC's Head Office (Wellington Street, Perth), the LPG RAC Patrol Fleet and Bush Heritage Australia.

## Voting rights

Our Annual General Meeting is held every year and Personal, Gold Life and Honorary members are invited to attend and are eligible to vote for a 15-member RAC Council. Details of the election dates and candidates are published in RAC's *horizons* magazine in the October/November issue.

As an RAC member you are bound by the Rules of The Royal Automobile Club of WA (Incorporated). A copy of the Rules is available by writing to the: Chief Executive Officer, GPO Box C140, Perth WA 6839.

## Privacy Policy

From time to time we may collect member information regarding usage of the RAC membership card. For full details of our privacy policy, please visit [rac.com.au](http://rac.com.au) or any RAC Member Service Centre.

All information in this brochure was correct at time of print.



## Metropolitan Member Service Centres

- Booragoon:** Shop 312, Garden City Shopping Centre, Riseley Street
- Carousel:** Shop 1098, Westfield Carousel Shopping Centre, Albany Highway
- Mandurah:** Shop 112, Centro Mandurah Shopping Centre, Pinjarra Road
- Morley:** Shop 1, Morley Market Shopping Centre, Bishop Street
- West Perth:** 832 Wellington Street

## Regional Member Service Centres

- Albany:** 110 Albany Highway
- Bunbury:** Shop 20a, Bunbury Forum Shopping Centre, Sandridge Road
- Geraldton:** Shop 29, Centro Northgate Shopping Centre, Chapman Road
- Kalgoorlie:** 51-53 Hannan Street

## Contact us

General Enquiries 13 17 03  
Roadside Assistance 13 11 11  
[www.rac.com.au](http://www.rac.com.au)

## TTY (numbers for the hearing impaired)

General Enquiries 9301 3113  
Roadside Assistance 9303 8470 (24 hours, 7 days)  
Roadside Assistance SMS number 0434 182 877



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