



Batteries	Battery recharge and new battery delivery and installation if required. The cost of a new battery will be invoiced.
Fuel	Fuel replacement to the nearest service station if your vehicle runs out of petrol. Fuel costs are paid before the fuel is provided. LP Gas is not provided, but free towing can be arranged.
Lockout	Retrieval of keys locked in vehicles. A locksmith can also be arranged for lost or stolen keys to the value of \$165 (including GST). Any additional costs will be invoiced.
Bogged Vehicle Recovery	Recovery of bogged vehicles if legally accessible from constructed roads/driveways. If special equipment is required, additional costs will be invoiced.
Towing - Metro	Towing provided up to 50km from breakdown site, only for vehicles stranded on legally accessible constructed roads/driveways. If special towing equipment is required, additional costs will be invoiced. Vehicles over 2.5 tonnes GVM may require specialised equipment.
Towing - Country	Towing provided within the country service centre area, to the nearest town to the attending country service centre, or an alternative location (up to 200km round trip). Additional towing costs will be invoiced. Service provided for vehicles stranded on legally accessible constructed roads/ driveways. If special towing equipment is required, additional costs will be invoiced. Vehicles over 2.5 tonnes GVM may require specialised equipment.
Wheel Changing	Change of vehicle tyre/s where a spare wheel/tyre of serviceable and roadworthy condition, that is compatible with other wheels/tyres on the vehicle, is provided.
Business Continuity	Advice and financial assistance up to the value of \$2,000 p.a. is provided following a breakdown where the vehicle cannot be repaired within 24 hours. Customised solutions on the transportation of your goods and services include: Transportation of vehicle and goods, or Replacement of vehicle, or Transportation of goods, or Transportation of driver. The following expenditure amounts are guidelines only and can be adjusted to customer requirements at RAC's discretion. Vehicle replacement A like-for-like or suitable replacement vehicle will be provided up to \$110 per day for up to three days. The entitlement includes drop off and/or re-location fees. Passenger transport for the driver and passengers to a nominated destination will be provided. Taxi service is limited to one fare not exceeding \$55 (including GST). Accommodation If a driver elects to wait for their vehicle to be repaired, accommodation to the value \$330 (including GST) with a maximum of \$110 per day will be covered for up to three days. Towing You are entitled to \$200 (including GST) of towing which can be used towards excess towing costs for vehicles over 2.5 tonnes GVM.